



**Lisa Scott**

Vice President/Manager, Heffernan Consulting Division  
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Lisa has over 25 years of experience in the Workers' Compensation industry. She began her career, as a Workers' Compensation Claims Examiner, with The Travelers and then moved on to Kemper Nation as a Senior Adjuster/Team Lead. Previous to her current position with Heffernan, she was the Claims Supervisor and Director of Business Development for Heffernan's Third Party Claims Administrator. In her current role, as Claims Consulting Manager, she oversees the operations of HIB's Claims Consulting Division as well as continues to assist clients with the management of their Workers' Compensation claims costs.

She holds a B.S. Degree in Business Administration with a concentration of Marketing/Management, has her WCCP designation as well as her California Self-Insurance Administration Certification.

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