



**Nicole Hernandez**  
Consulting Associate & KPA Champion  
Walnut Creek, CA

Nicole joined Heffernan in July of 2018 as a Claims Assistant in the Walnut Creek office. Her primary role is to assist the consultants with the claims process and is the Consulting Divisions KPA Champion, overseeing all of our KPA clients.

She is a novice to the insurance world but that does not cause her to shy away from a big project. She is a quick learner and works closely, efficiently and positively with all of the consulting team members.

In her spare time, she enjoys a good book and taking her dog Raider to the beach in the summer!