Field Case Management

Studies show a 4 to 1 ROI in cases receiving field intervention*

Some injured workers require more direct case management to expedite their recovery and return to work. These cases we typically refer for field intervention. On referral to the field, each case is immediately assessed after a discussion with the worker, a review of medical records, and a work-site meeting for job analysis and work accommodation. A goal-directed plan is then developed to return the injured worker to optimal functioning capacity.

The entire process is guided by Genex Case Managers, all highly credentialed and experienced professionals. Many hold MSN, RN, or BSN degrees, while the majority of our nurses hold additional certifications in related fields and specialties.

Field solutions

- Consistent case management strategy
- Goal-directed planning
- Optimal case resolution

Field services

- Medical needs assessment
- Job analysis
- Treatment plan coordination
- Independent medical evaluations
- RTW coordination
- Home assessments
- Medical task assignments

Catastrophic CM solutions

- Optimal recovery and reintegration
- Cost-effective results

Catastrophic CM services

- Specialists in catastrophic injury cases
- Field evaluation and intervention
- Medical and vocational management
- Life care planning
- Bill review and auditing
- Utilization review
- Outcome measurement

*Independent GENEX survey.

For more information visit genexservices.com