

CarivaCare™ Program Workflow How does it work?

Facility Direction
Determined by
Injury Type and/or
Severity

Emergency Department

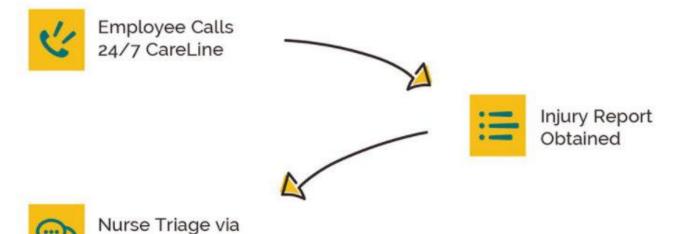
Occ Med Clinic

Urgent Care Clinic

Optional

Concentra TeleMed/VideoDoc

Mobile First Aid Support Services





Medical Algorithms



Authorization Faxed to Treating Facility



Concentra Telemed/ VideoDoc

- Bruises/contusions
- ✓ Minor burns
- ✓ Abrasions/scrapes
- Rashes/dermatitis
- Tendonitis/repetitive use injuries
- ✓ Bloodborne pathogen exposures

24/7 Access



Mobile First Aid Support

- **✓** Lacerations
- Punctures
- ✓ Abrasions, Bruises
- **✓** Eye Irritation
- ✓ Minor Back Pain
- Minor Extremity Pain
- ✓ Minor Burns
- **✓** Insect Bites

Weekdays 8am – 5pm





The CarivaCare™ Difference



Bilingual Staff-Native Spanish Speaking



Treating Facility Info sent via text and/or email to the injured employee



Self Care Advice sent via text and/or email to the injured employee



Photos of injury obtained when available





Similar Cariva Care[™]

24/7 Workplace Injury Reporting & Nurse Triage

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