



Joel Romero
Executive Claims Consultant
Walnut Creek, CA

Joel has been in the Insurance Industry for more than 25 years. He has experience as an adjuster and supervisor with different carriers handling Workers Compensation Claims. He also has experience as an outside Investigator. His experience includes claim investigations, catastrophic injuries, and handling complex claims for multiple dedicated accounts.

He started at Heffernan insurance Brokers in 2015 as a Claims Consultant. In this role he now devotes his expertise to helping Heffernan clients. He uses his experience and works closely with carriers to facilitate proactive claims handling. His overall goal as an Executive Claims Consultant is to review open claims and look for opportunities to reduce reserves and close claims.

He holds a BS from Cal State University, East Bay in Criminal Justice Administration.

In his spare time, he loves hiking and traveling with his wife. They also participate in volunteer work spending time teaching people about the Bible and how it can improve their quality of life.