

Nurse Medical Record Review

There are times in the life of a claim that the adjuster needs the expertise of a nurse to review medical records and provide recommendations specific to the appropriateness of care, anticipated future treatment needs or relationship to original injury. In a liability claim, this could include a complete demand package for case settlement.

Upon referral for Medical Record Review, an experienced Genex nurse will:

- Review the records and prepare a detailed analysis and summary of the case, to assess/clarify the diagnoses and treatment provided and review any future treatment
- Identify any missing medical records and other documents needed for a complete review
- Prepare a report summarizing the analysis of the information with research-based standards of care
- Provide research if the treatment was excessive
- Evaluate all treatment for what is considered usual and customary
- Identify red flags in cases and document medical records for reference
- Recommend next steps to address any issues from the record review, such as obtaining missing records, sending for peer-to-peer review, physician review, drug review, bill review, etc.
- Document benchmarks, such as length of disability, and comment if there are factors that substantiate a longer disability than guidelines recommended
- Utilize industry treatment guidelines such as the ODG and MD guidelines
- Prepare a report summarizing the analysis of the information with research-based standards of care
- Provide supporting research if the treatment was excessive



Nurse Medical Record Reviews:

- Determine if the claimed injuries could have been caused by the incident in question
- Assess the diagnosis and treatment provided
- Review any recommendations for future treatment
- Identify excessive treatment

