

Administrative Outreach

Support That Continues After the Call

As an employer, you've already taken the right step by using Medcor's Injury Triage to direct injured workers to the right care—at the right time and place.

But what happens after the initial triage?

Medcor's Administrative Outreach keeps your program proactive. We follow up with injured employees, acting as a helpful extension of your team to ensure they receive the support they need throughout recovery.

What We Do:

- ▶ **Follow-Up Outreach:** After an injury, Medcor checks in with employees on your behalf
- ▶ **Custom Triggers:** You define which types of injuries receive follow-up
- ▶ **Flexible Frequency:** Choose how often we reach out and for how long
- ▶ **Insightful Reporting:** Get updates on injury status, recovery barriers and care engagement

Why It Matters:

- ▶ Show your workforce you care about their recovery
- ▶ Identify gaps in treatment or communication early
- ▶ Encourage accountability and safe return-to-work timelines
- ▶ Ensure questions don't go unanswered
- ▶ Spot red flags before they become costly claims

Ready to strengthen your injury management strategy?

Reach out to your Medcor account manager to learn how Administrative Outreach can help your team take the next step toward better outcomes.

Contact Us

