



Joel Romero
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JOEL ROMERO

ASSISTANT VP, EXECUTIVE CONSULTANT

EXPERIENCE

Joel has over 25 years of experience in the insurance industry, having worked as an adjuster and supervisor with various carriers, specializing in Workers Compensation Claims. His expertise also includes serving as an outside investigator. During his career in the industry, he has conducted claim investigations, managed catastrophic injuries, and handled complex claims for multiple dedicated accounts.

He joined Heffernan Insurance Brokers in 2015 as a Claims Consultant and has since advanced to the role of Assistant Vice President, Executive Consultant. In this capacity, Joel leverages his extensive knowledge to assist Heffernan's clients, working closely with carriers to ensure proactive claims management. His primary objective is to review open claims, identify opportunities to reduce reserves, and expedite claim closures.

Joel holds a Bachelor of Science degree in Criminal Justice Administration from California State University, East Bay. Outside of work, he enjoys hiking and traveling with his wife, and they are actively involved in volunteer work, teaching others about the Bible and its impact on improving quality of life.

WHY HEFFERNAN INSURANCE BROKERS

Headquartered in Walnut Creek, California, Heffernan Insurance Brokers has nationwide presence offering comprehensive business insurance, personal insurance, employee benefits, and financial services products to a wide range of businesses and individuals. Since 1988, Heffernan has grown from a small agency with \$800,000 in revenue to a large firm with over \$200 million in revenue. With a strong focus on organic growth, supplemented by select acquisitions that truly complement our culture, Heffernan has experienced consistent growth for three decades. Heffernan is independently owned, and from the beginning, our strategic objective has been straightforward: provide customers with large brokerage expertise and market clout alongside the customer care one would only expect with a small brokerage.