



Nicole Hernandez
Consulting Associate/Team Lead

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NICOLE HERNANDEZ

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EXPERIENCE

Nicole joined Heffernan Insurance Brokers in July 2018 as a Claims Assistant in the Walnut Creek office. Starting as a novice in the insurance industry, Nicole has diligently worked her way up to the position of Team Lead. Throughout her tenure at Heffernan, Nicole has leveraged her administrative skills to significantly contribute to the team's success. She has been instrumental in contract building, invoice management, and liaising with vendors to secure services for clients. Additionally,

Nicole has developed personal workflows to streamline processes and has effectively run team meetings to ensure continuous progress. Looking ahead, Nicole is excited about continuing her career with Heffernan Insurance Brokers and is committed to contributing to the company's growth and success for many years to come.

WHY HEFFERNAN INSURANCE BROKERS

Headquartered in Walnut Creek, California, Heffernan Insurance Brokers has nationwide presence offering comprehensive business insurance, personal insurance, employee benefits, and financial services products to a wide range of businesses and individuals. Since 1988, Heffernan has grown from a small agency with \$800,000 in revenue to a large firm with over \$200 million in revenue. With a strong focus on organic growth, supplemented by select acquisitions that truly complement our culture, Heffernan has experienced consistent growth for three decades. Heffernan is independently owned, and from the beginning, our strategic objective has been straightforward: provide customers with large brokerage expertise and market clout alongside the customer care one would only expect with a small brokerage.